

# Corporate Identity Guide

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## 01 Master brand

#### 1.1 Made Yours

As today's needs are more complex and unique, Income is evolving to work around the individual. Our approach to financial planning is more personalised, and designed with the customer in mind. This focus on customer centricity is encapsulated in 'Made Yours'. Everything we do is in the service of the customer.

'Made Yours' speaks with honesty and empathy. Our tone of voice is warm and friendly, where we encourage, not enforce. 'Made Yours' is also about inclusivity, where we speak to every person and empower them with their own unique Income experience.

## made yours

1. Master brand

1.2 Master logo



#### 1.2 Master logo

This is the Income Master logo which is made up of three elements, the NTUC Symbol, the Income Wordmark and the Tagline.

Always respect this design and component relationship, and avoid altering any part of it as we deploy in market.

This full colour version should always be the first option to be used - unless the channel suggests otherwise.

Income Colours					
	Pantone	CMYK	RGB	HEX	
	1505C	<b>0,70,90,0</b>	<b>255,118,0</b>	<b>#FF7600</b>	
	Pantone	CMYK	RGB	HEX	
	<b>424C</b>	<b>0,0,0,70</b>	<b>108,111,112</b>	#6C6F70	
	Pantone	CMYK	RGB	HEX	
	285C	<b>80,40,0,0</b>	<b>0,135,226</b>	<b>#0087E2</b>	



**Income** Corporate Identity Guide 1. Master brand

#### 1.3 Alternate variants

In order to maintain a consistent brand expression and to reinforce primary brand identity fidelity, make sure to only place the logo over correct background colours or, where needed, only use allowable variants based on limitations on colour (specifically in print).





( Income made yours

For black / dark backgrounds

Monotone: White

Income Colours

RGB HEX #FF7600 0,70,90,0 255,118,0 RGB HEX #000000

For black and white print

For single colour offset print

Monotone: Black (100% K)

(Income made yours

#### 1.4 Clear space

For best visibility, our Master logo requires a minimum clear space around it. This must be kept free of any other visual elements.

The minimum clear space for the Master logo is defined by the width of the letter "n" in the Wordmark.



#### 1.5 Minimum size

The minimum size for our Master logo is 90px in width for digital applications and 20mm in width for print applications.

To ensure legibility and clarity, in no instance should it appear any smaller.

Minimum width

digital **90px** 



print 20mm

#### 1.6 Usage allowed

To ensure brand integrity, it is important to always use the logo provided as is.

Illustrated here are a number of allowable logo applications that give us enough flexibility to remain interesting, whilst still delivering brand integrity.



Full coloured logo on white background.



White logo on orange background.



Full coloured logo on 25% tinted background



White logo on gradient.



White logo on gradient.



Orange logo on white background. Only for single spot colour print.



White logo on black background. Only for black and white print.



Black logo on white background. Only for black and white print.



Orange logo on white background. Only for single spot colour print.

#### 1.6 Usage **NOT** allowed

To ensure brand integrity, it is important to always use the logo provided as is.

Illustrated here are a number of logo applications that are not allowed due to their dilution of our logo's eminence and visibility.



Do not stretch or distort the logo.



Do not move any elements of the logo.



Do not shrink or enlarge any element independently of the logo.



Do not rotate the logo off its horizontal axis.



Do not apply any digital effects.



Do not recolour the logo.



Do not place the logo on a background that impedes contrast.



Do not create a keyline around the logo.



Do not place the logo on a background that impedes contrast.

#### 1.7 Master logo without Tagline

Always respect this design and component relationship, and avoid altering any part of it as we deploy in market.

This version of the Master logo should only be used in instances such as building signages, where the Tagline is costly to produce. This can also be used in cases e.g. on digital platforms or for digital banners, where the space available does not allow the Master logo with Tagline version to be used at its minimum size.

This full colour version should always be the first option to be used - unless the channel suggests otherwise.

Income	Income Colours					
	Pantone	CMYK	RGB	HEX		
	1505C	<b>0,70,90,0</b>	<b>255,118,0</b>	<b>#FF7600</b>		
	Pantone	CMYK	RGB	HEX		
	<b>424C</b>	<b>0,0,0,70</b>	<b>108,111,112</b>	<b>#6C6F70</b>		



## 1.8 Master logo without Tagline: Alternate variants

In order to maintain a consistent brand expression and to reinforce primary brand identity fidelity, make sure to only place the logo over correct background colours or, where needed, only use allowable variants based on limitations on colour (specifically in print).



Pantone CMYK RGB HEX 1505C 0,70,90,0 255,118,0 #FF7600 Pantone CMYK RGB HEX Black 0.0.100 0.0.0 #000000 Monotone: Orange

For single colour offset print.



For black and white print.



For orange backgrounds.



For black / dark backgrounds.

#### 1.9 Master logo without Tagline: Clear space

For best visibility, our Master logo without Tagline requires a minimum clear space around it. This must be kept free of any other visual elements.

The minimum clear space for the Income Master logo without Tagline is defined by the width of the letter "n" in the Wordmark.



### 1.10 Master logo without Tagline: Minimum size

The minimum size for our Master logo is 70px in width for digital applications and 15mm in width for print applications.

To ensure legibility and clarity, in no instance should it appear any smaller.

Minimum width

digital **70px** 



print 15mm

#### 1.11 Master logo (Chinese)

Always respect this design and component relationship, and avoid altering any part of it as we deploy in market.

This full colour version should always be the first option to be used - unless the channel suggests otherwise.



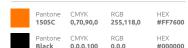


1. Master brand

#### 1.12 Master logo (Chinese): Alternate variants

In order to maintain a consistent brand expression and to reinforce primary brand identity fidelity, make sure to only place the logo over correct background colours or, where needed, only use allowable variants based on limitations on colour (specifically in print).





Monotone: Orange

(Income

专属于您

For single colour offset print.



For black and white print.



For orange backgrounds.



For black / dark backgrounds.

#### 1.13 Master logo (Chinese): Clear space

For best visibility, our Chinese logo requires a minimum clear space around it. This must be kept free of any other visual elements.

The minimum clear space for the Income Master logo is defined by the width of the letter "n" in the Wordmark.



### 1.14 Master logo (Chinese): Minimum size

The minimum size for our Chinese logo is 100px in width for digital applications and 25mm in width for print applications.

To ensure legibility and clarity, in no instance should it appear any smaller.

Minimum width

digital 100px



print 25mm

#### 1.15 Logo within a tab: Primary option

This is the Income logo tab.
The tab helps our logo's eminence
and visibility on low contrast
backgrounds.

Always respect this design and component relationship, and avoid altering any part of it as we deploy in market.

Always scale the tab in proportion to the logo.

This version should always be the first option to be used - unless the channel suggests otherwise.



#### 1.16 Logo within a tab: Secondary option

On white / light backgrounds, use the tab with shadow.

Do not recreate the shadow effect. Only use the artwork provided.



#### 1.17 Logo within a tab: Clear space

For best visibility, our tab requires a minimum clear space around it. This must be kept free of any other visual elements.

The minimum clear space for the Income logo tab is defined by the width of the NTUC Symbol.



#### 1.18 Logo within a tab: Minimum size

The minimum size for the tab is 110px in width for digital applications and 25mm in width for print applications.

To ensure legibility and clarity, in no instance should it appear any smaller

Minimum width

digital 110px



print 25mm

#### 1.19 Secondary tab: Logo without Tagline Primary option

This is the Income logo tab without Tagline. This version may be used when the artwork size e.g. digital banner is too small for the logo tab (with Tagline) to be used.

Always respect this design and component relationship, and avoid altering any part of it as we deploy in market.

Always scale the tab in proportion to the logo.



#### 1.20 Secondary tab: Logo without Tagline Secondary option

On white / light backgrounds, use the tab with shadow.

Do not recreate the shadow effect. Only use the artwork provided.



#### 1.21 Secondary tab: Minimum size

The minimum size for the tab is 85px in width for digital applications and 20mm in width for print applications.

To ensure legibility and clarity, in no instance should it appear any smaller.

Minimum width

digital **85px** 

( Income

print 20mm

#### 1.22 Stacked logo

This is the Income stacked logo. This logo version should only be used for 1:1 profile images or app logos.

Always respect this design and component relationship, and avoid altering any part of it as we deploy in market.



## 02

## Sub logos

#### 2.1 Sub-logo: Orangeaid

Always use the logo versions and the artwork provided.

Do not recreate the Wordmark or the Tagline. Only use the artwork provided.

#### Income Colours

Pantone	CMYK	RGB	HEX
1505C	<b>0,70,90,0</b>	<b>255,118,0</b>	<b>#FF7600</b>
Pantone	CMYK	RGB	HEX
<b>424C</b>	<b>0,0,0,70</b>	<b>108,111,112</b>	<b>#6C6F70</b>
Pantone	CMYK	RGB	HEX
130C	<b>0,40,100,0</b>	<b>250,166,26</b>	#FAA61A
Pantone	CMYK	RGB	HEX
1665C	<b>0,80,100,0</b>	<b>241,90,34</b>	<b>#F15A22</b>

## In Come orangeaid

#### Clearspace



Minimum width



digital **90px**  print **20mm** 

## 2.1Sub-logo:Orangeaid variants

Always use the logo versions and the artwork provided.

Do not recreate the Wordmark or the Tagline. Only use the artwork provided.









For single colour offset print.



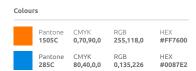
For black and white print.

#### 2.2 Sub-logo: Income Treats

Always use the logo versions and the artwork provided.

Do not recreate the Wordmark or the Tagline. Only use the artwork provided.









#### 2.2 Sub-logo: Income Treats variants

Always use the logo versions and the artwork provided.

Do not recreate the Wordmark or the Tagline. Only use the artwork provided.









For single colour offset print.



For black and white print.

#### 2.3 Sub-logo: Orange Force

Always use the logo versions and the artwork provided.

Do not recreate the Wordmark or the Tagline. Only use the artwork provided.



## Pantone CMYK RGB HEX 1505C 0,70,90,0 255,118,0 #FF7600 Pantone CMYK RGB HEX 424C 0,0,0,70 108,111,112 #6C6F70





Minimum width

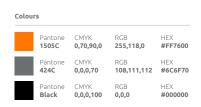
## 2.3Sub-logo:Orange Force variants

Always use the logo versions and the artwork provided.

Do not recreate the Wordmark or the Tagline. Only use the artwork provided.









For single colour offset print.



For black and white print.

#### 2.4 Sub-logo: Income Lite

Always use the logo versions and the artwork provided.

Do not recreate the Wordmark or the Tagline. Only use the artwork provided.



## Pantone CMYK RGB HEX 1505C 0,70,90,0 255,118,0 #FF7600 Pantone CMYK RGB HEX 424C 0,0,0,70 108,111,112 #6C6F70





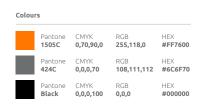
#### 2.4 Sub-logo: Income Lite variants

Always use the logo versions and the artwork provided.

Do not recreate the Wordmark or the Tagline. Only use the artwork provided.









For single colour offset print.



For black and white print.

2. Sub Logos Income Corporate Identity Guide

### 2.5 Sub-logo: Motor Service Centre

Always use the logo versions and the artwork provided.

Do not recreate the Wordmark or the Tagline. Only use the artwork provided.

#### Colours CMYK RGB HEX 255.118.0 #FF7600 0.70.90.0 RGB 108,111,112 #6C6F70

0,0,0,70

# **Income** SERVICE CENTRE





2. Sub Logos

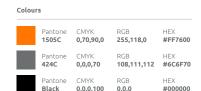
### 2.5 Sub-logo: Motor Service Centre variants

Always use the logo versions and the artwork provided.

Do not recreate the Wordmark or the Tagline. Only use the artwork provided.









For single colour offset print.



For black and white print.

# 03

# Colours

### 3.1 Primary colours

The Income Orange was chosen to mirror the brand attributes of the new brand direction – colourful and contemporary.

Physically, orange represents a perfectly vibrant partner to the relatively muted and subtle grey. This brings about a good balance in the overall colour design.

### Income Orange

Pantone **1505C** 

CMYK **0 70 90 0** 

RGB **255 118 0** 

HEX

#FF7600

### Income Grey

Pantone **424C** 

CMYK

00070

108 111 112

HEX

#6C6F70

3. Colours

### 3.2 Secondary colours

Secondary colours soften the more utilitarian primary palette, and open up a range of colour hues that suggest vibrancy, multiplicity and modernity.



3. Colours

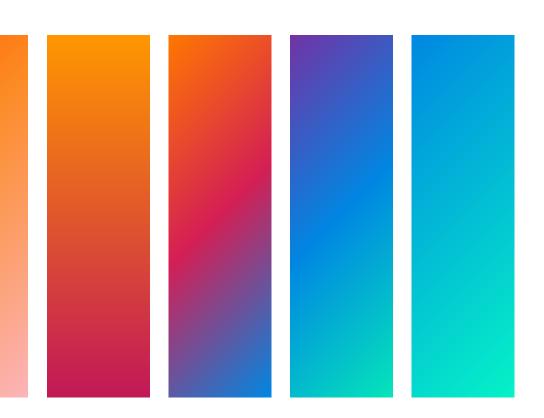
### 3.3 Gradations

Gradations were created from Income primary and secondary colours. They express energy, depth and vibrancy.

The gradations are ideal for digital interfaces (Websites, Apps UI, Internal Web Platforms).

The gradations should be used wisely on marketing communications (ATL, BTL, Outdoor) and only when necessary.

Do not attempt to recreate these gradations and always use the provided artwork file.



# 04

# Typography

4.1 Typography

We use Ubuntu as our primary typeface.

Typeface Ubuntu

abcdefghijkl

# 4.1 Primary Typography

The typographic voice of our brand represents how we value efficiency and communicative clarity.

Ubuntu is our primary typeface for all marketing communications (ATL, BTL, Outdoor) and digital interfaces (Websites, Apps UI, Internal Web Platforms).

Please try to use it in accordance with the suggestions laid out here. If in doubt, please reach out to the Brand & Digital Marketing team for clarification.

Ubuntu font pack is available on google fonts.

#### Headline

Ideally in sentence case, to avoid all caps wherever possible.

# Ubuntu bold, normal & light headlines.

#### **Body copy**

Always in sentence case, never in all caps, except for use as captions.

Ubuntu regular & light is used in body copy for clarity and legibility.

#### Subheads

Ideally in sentence case, to avoid all caps wherever possible.

Ubuntu medium & bold for emphasis, pullouts, or subheads

4. Typography

# 4.2 Secondary Typography

Income's secondary typeface is Calibri. It should be applied whenever Ubuntu is unavailable (Email, Letters, Microsoft Office Applications).

If in doubt, please reach out to the Brand & Digital Marketing team for clarification.

# **ABCDEFGHIJKLM NOPQRSTUVWXYZ** abcdefghijklmn opgrstuvwxyz 1234567890

Typeface Calibri

**Income** Corporate Identity Guide 4. Typography

# 4.3 Chinese Typography

Income's Chinese typeface is 冬青黑体简体中文. It should be the primary Chinese typeface for all marketing communications.

If in doubt, please reach out to the Brand & Digital Marketing team for clarification.

汉体书写信息技术标注相容档案下载使用界面简单 支援服务升级资讯专业制作创意空间快速无线上网 一二三四五六七八九十

汉体书写信息技术标注相容档案下载使用界面简单 支援服务升级资讯专业制作创意空间快速无线上网 一二三四五六七八九十

Typeface 冬青黑体简体中文

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# 05

# Highlighter treatment

5. Highlighter Income Corporate Identity Guide

### 5.1 The Highlight

To further inject 'personalisation', we've opted for a visual highlighter treatment as part of the design aesthetic of 'Made Yours'.

The highlighter mark communicates the idea of 'handmade' and 'tailor made', giving 'Made Yours' greater relatability and friendliness.

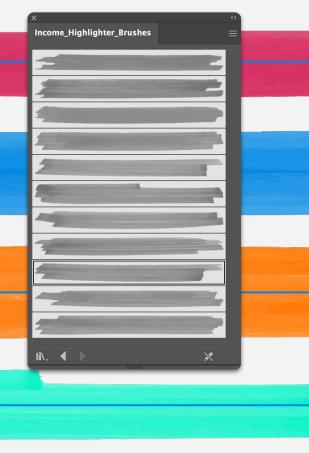


5. Highlighter Income Corporate Identity Guide

### 5.2 Highlighter brushes

We have created a set of Illustrator brushes to create the highlighter treatment.

Always use the provided Illustrator highlighter brushes / vector artworks for making highlighter treatments.



5.3 Highlighter treatment

# Plan your retirement and be the last sandwich generation.

Highlight from baseline to cap-height

Do not highlight the entire sentence / paragraph.

Use the highlighter treatmen sparingly and use it only on the key words.

